

STANDARD CONDITIONS OF USE

TAXICONNECT is a pioneering service that aims to offer intermodal connectivity to travelers, combining transportation by taxi and bus, which is the result of **AUTOCARES COSTA AZUL, S.A.** collaborating with different professional taxi associations that operate in several municipalities in the Vega Baja del Segura region and the southern coast of the province of Alicante, with the ultimate aim of facilitating the movement of users between their places of origin and the bus terminal station of Torrevieja, and then taking the regular bus ride to the Alicante-Elche airport.

This new **TAXICONNECT** service will only be available on the website costazul.net for customers of **AUTOCARES COSTA AZUL, S.A.** who have previously purchased an online ticket to travel on the regular line between Torrevieja and Alicante-Elche airport.

AUTOCARES COSTA AZUL, S.A. is a company of Spanish nationality, whose social object is the transport of passengers by road, which has in exclusive the concession for operating the scheduled bus line in the route between Torrevieja and the airport of Alicante-Elche, and whose tax data are:

AUTOCARES COSTA AZUL, S.A.
Avenida Delfina Viudes s/n
03183 Torrevieja, Spain
CIF A30017636

I. SERVICE PROVISION

On the web costazul.net, after purchasing online their bus tickets for the regular line that links Torrevieja and Alicante-Elche airport, users will be offered the possibility of making a supplementary reservation for a taxi transfer from their places of origin to the bus terminal station of Torrevieja, where that regular line departs. This possibility is restricted only to bus tickets that have been purchased at least 48 hours in advance.

From the web costazul.net users will be thoroughly informed about standard conditions of the taxi service included in **TAXICONNECT** and, if wishing to contract it, additional data will be requested to formalize the corresponding reservation and all the necessary information will be automatically transferred to the corresponding professional taxi association through electronic mail, at the address previously established for that purpose.

Next, the professional taxi association will send a confirmation of the requested taxi reservation to the user in less than 24 hours counted from the moment user data sent by **AUTOCARES COSTA AZUL, S.A.** are received.

Likewise, the professional taxi association will provide the taxi service which is the object of reservation according to the following standard conditions:

- a) Pick-up with the taxi at the point and time indicated by the user will take place in enough advance of the departure of the bus, for which the user already has a ticket from Torrevieja bus terminal station to the airport.
- b) The closed price that user must pay for the taxi transfer service will be:
 - **10 EUR**, for transfers to Torrevieja bus terminal station and originating in a point located in the urban center of the town, corresponding to addresses with zip codes 03181, 03182 and 03183.
 - **16 EUR**, for transfers to Torrevieja bus terminal station and originating in a point located in the urbanizations and towns on the outskirts of the municipality, corresponding to addresses with zip codes 03184, 03185, 03186 and 03188.
 - **22 EUR**, for transfers to Torrevieja bus terminal station and originating in a point located in any of the following municipalities:
 - Guardamar del Segura (zip code 03140)
 - Los Montesinos (zip code 03187)
 - Rojas – Ciudad Quesada (zip code 03170)
 - San Miguel de Salinas (zip code 03193)
 - Orihuela Costa (zip code 03189)
 - Pilar de la Horadada (zip code 03190)

These prices will be increased in each case by an additional 10% when the service is rendered on a holiday, Saturday or Sunday, or at night (between 10:00 p.m. and 6:00 p.m. on the following day).

- c) There is no additional charge to these closed prices due to baggage, number of passengers or journey length.
- d) **AUTOCARES COSTA AZUL, S.A.** will not receive any financial compensation from the professional taxi association or from the user in exchange of their participation in the formalization of the reservation of the **TAXICONNECT** service or the provision of it by the professional taxi association.

The professional taxi association is committed to make sure that all vehicles used for the provision of the **TAXICONNECT** service will have all the necessary permits and administrative licenses, as well as the insurance to which they are obliged in compliance with current regulations.

Furthermore, the professional taxi association is committed to make sure that all drivers involved in the provision of the **TAXICONNECT** service own the necessary driving licenses and have the required professional skills.

2. MODIFICATION AND CONDITIONS OF PROVISION

AUTOCARES COSTA AZUL, S.A. reserves the right to be able to modify at any time the functionality, the form of access and the conditions in which this service **TAXICONNECT** is provided to the user, in order to update it, develop it and improve its quality, or to stop offering any of the benefits currently offered through the web costazul.net.

3. AVAILABILITY

Availability of this **TAXICONNECT** service on costazul.net may be interrupted for reasons of maintenance and updating of the service or the web. However, **AUTOCARES COSTA AZUL, S.A.** will try to offer the greatest possible availability to the user and perform the maintenance and repair tasks in the shortest possible time. **AUTOCARES COSTA AZUL, S.A.** cannot guarantee or respond to the absolute availability of the **TAXICONNECT** service at any time.

AUTOCARES COSTA AZUL, S.A. can delete the service temporarily, without having to inform the user individually, simply by providing information on this fact supplied through the website costazul.net.

4. LIABILITY

AUTOCARES COSTA AZUL, S.A. will not be liable for damages, delays or any circumstances that the user may suffer from the use of the **TAXICONNECT** service and that are derived exclusively from the taxi service provided by the taxi driver or operator, as **AUTOCARES COSTA AZUL, S.A.** is limited to allocate and mediate in the reservation of said service.

If **AUTOCARES COSTA AZUL, S.A.** decided temporarily or definitively to suppress for serious cause the **TAXICONNECT** service, there would be derived from this fact no liability.

AUTOCARES COSTA AZUL, S.A. is not liable for the contents and web pages of third parties linked by hyperlinks from the web costazul.net.

5. USER OBLIGATIONS

Users will be at all times obliged to correctly indicate their personal data.

Users will access to the **TAXICONNECT** service in such a way that no damages, surcharges or harms are produced on the website costazul.net and the pursued purpose is not endangered. Users will not avoid or modify, by themselves or through third parties, the security measures arranged.

All software rights are property of **AUTOCARES COSTA AZUL, S.A.** The software made available to the user cannot be copied, modified, developed in reverse, decompiled or disclosed.

If the user has committed a breach, he will exempt **AUTOCARES COSTA AZUL, S.A.** of any liabilities towards third parties as well as any legal fees, if necessary. In all other cases, users will be obliged, in the event of a breach of **AUTOCARES COSTA AZUL, S.A.**, to compensate for the damages caused.

The personal data of other users that may be transmitted to the user who is using the service and who may come to their knowledge cannot be processed or transmitted to third parties, unless there is consent from the other user.

The misuse of the **TAXICONNECT** service, such as requesting false services, for instance, will cause on the part of **AUTOCARES COSTA AZUL, S.A.** the undertaking of appropriate legal actions.

6. PROTECTION OF PERSONAL DATA

AUTOCARES COSTA AZUL, S.A. gives special importance to the protection of user personal data. All personal data transmitted by the user (treatment, name, address, e-mail address, telephone number and place where it is located) will be collected, stored and processed only in accordance with the data protection rules in each moment.

AUTOCARES COSTA AZUL, S.A. is limited to collecting, storing and processing the personal data of the user only as long as it is necessary for the proper management of the use of the **TAXICONNECT** service by the user.

Cookies are small files that allow you to recognize the user. They serve primarily to improve the usability and service of our website. Users can delete cookies from the browser settings menu and prevent them from being stored. In this case, it is possible that the website costazul.net from which the **TAXICONNECT** service is accessed does not run properly.

In case the user chooses to make use of any payment method at his disposal for the payment of the taxi services that he requests, **AUTOCARES COSTA AZUL, S.A.** in no case receives, stores or communicates the sensitive data corresponding to its credit card and any other bank information, so that such data, even if used to make such payments, are entered exclusively on the website of the entity managing these payments.

In order to be able to use the application properly, the user agrees to provide the location of his position and his name and telephone number to the taxi driver and the taxi company that has accepted the taxi reservation through **TAXICONNECT**.

The user specifically authorizes a wider use of personal data, provided they are used for the improvement of content design or for advertising purposes, market studies or the preparation of future offers according to the needs.

Personal data necessary to allow and settle the use of benefits (exploitation data) will also be used only for the execution of the contracts signed. In particular, such exploitation data include the features for user identification, the start and end data, as well as the volume of each use and data on the telematic means used by the users.

The user is satisfied that, in addition, the exploitation data can be used by **TAXICONNECT** for advertising purposes, market study or the configuration of the telematic means according to the needs to elaborate user profiles anonymously. At any time there is the possibility of opposing the use of exploitation data. Under no circumstances will the user profiles be related to the corresponding data.

Users agree that, in order to comply with the contract or, as the case may be, the claim of rights, their data will be communicated to the corresponding contractual part. Data may only be transmitted to other persons within the framework of the legal provisions.

If users would like more information, or intend to withdraw, or to revoke the consent given for the use of the data provided or, if applicable, to oppose the use of the exploitation data, they should contact **AUTOCARES COSTA AZUL, S.A.** through its website costazul.net.

7. FINAL PROVISIONS

The nullity or invalidity of any of these general conditions of use does not affect the validity of the others. Instead of the null or unviable clause, a suitable solution will be applied that will be adjusted as much as possible to the economic objectives of the present General Conditions of Use.

AUTOCARES COSTA AZUL, S.A. reserves the right to modify the present General Conditions as long as it is required by the user. The General Conditions of Use may be consulted at any time on costazul.net.

Spain is where this service is provided and, in accordance with Law 34/2002 on the provision of services in the information society, Spanish laws apply to this contract.